

## Selling Conditions:

The price list is for individual guests and for groups.

The rates indicated are per person per day in half board or bed and breakfast only.

As usual, we warmly suggest your guests to book the half board, as we have excellent cuisine and a restaurant overlooking the mountains of Cortina.

Moreover, we remind you herewith some other details about our hotel, that can be interesting for you:

### Room Categories

We have 3 room categories:

- Economy: basic rooms overlooking the back of the hotel without a balcony
- Standard: rooms overlooking the back of the hotel overlooking the woods, some with balcony
- Comfort: renovated rooms with panoramic views, all with balcony

For all 3 types we also have triple rooms and some quadruple rooms on request.

### Wellness area

We have a wellness center in the hotel with sauna, turkish bath, whirlpool, emotional shower and relaxation area.

The area is open every day on request from 3.00 pm to 8.00 pm with an extra cost.

### Children

Children from 0 to 2 years in cot or crib pay a fixed fee of € 15.00 per day, while any meals are à la carte.

For older children, the rates include discounts based on age:

from 3 to 6 years: 50% reduction on the daily rate

from 7 to 12 years: 30% reduction on the daily rate

from 13 years and for adults the reduction is 20% on the daily rate

### Minimum stay

We usually work on request, as we have only 32 rooms.

The minimum stay for each period of the season is indicated on the individual price list, we do not apply restrictions on arrival date.

For groups we require stays of at least 7 nights in the high season with arrival date on Saturday or Sunday, for the low season we also evaluate, on request, stays for less nights.

### Commission

We are pleased to recognize you a 20% commission VAT included on our individual rates, the prices for groups are **NETTO HOTEL**.

From 26th December to 2nd January inclusive, no commission is recognized.

### **Terms of payment**

Reservations made by agents or tour operators are usually requested to be guaranteed by a deposit at the moment of the room confirmation, which is 30% of the amount of the whole stay, while a pre-payment is requested 10-15 days prior to the guests arrival.

Each payment can be made by credit card - we will send you an authorization form to fill in with your details - or by bank transfer to the following coordinates:

HOTEL DES ALPES SRL - C/O CORTINABANCA

IBAN: IT48 U085 1161 0700 0000 0009 773

SWIFT: CCRT IT 2 T 95 A

### **Cancellation policy**

In case of cancellation of the room, we have a set cancellation policy for groups, as follows, while we are used to be much more flexible with individuals and are used to evaluate case by case, according to the reasons of the cancellation and to the period of the year:

- less than 7 days from the arrival date: 100%
- from 14 to 8 days from the date of arrival: 50%
- from 30 to 15 days from the date of arrival: 30%
- from 45 to 31 days from the date of arrival: 0%.

For more details you can visit the website [www.hoteldesalpescortina.it](http://www.hoteldesalpescortina.it) and for any further information you may contact me to the following e-mail address: [info@desalpescortina.it](mailto:info@desalpescortina.it)

I am at your whole disposal.

Hoping in a good cooperation for next seasons, we thank you in advance

Kind Regards,

Alberto Pompanin

Hotel des Alpes Cortina

